

Grievance Redressal Cell

Introduction:

The Grievance Redressal Cell enquires the grievances and suggests the final action to be initiated at the institutional level for the redressal of the same. Any student or staff can approach the committee members, if he/she has any grievance regarding academic and non-academic matters and the committee will take up the necessary action.

Objectives:

- To provide a support system to address the grievances.
- To initiate proactive measures to redress the grievances of the members.
- To analyze the complaints and representations of aggrieved members and
- To take appropriate action in consultation with the concerned authorities for redressal.

Responsibilities:

- The grievances at departmental level are governed by the concerned Mentors, Class Coordinators and Heads of the department then and there.
- Unresolved grievances at the departmental level are referred to the Grievance Redressal Cell of the institution.

Grievance Redressal Committee Members:

| Name | Designation | Position in the committee |
|------------------------|---------------------------|---------------------------|
| Dr.P.C.Krishnamachary | Principal, SVEC | Chairman |
| Dr. M.S. Sujatha | Professor & Head, EEE | Convener |
| Dr.C.Madhusudana Rao | Professor & Head, CSSE | Member |
| Dr.P. Umapathi Reddy | Professor, EEE | Member |
| Ms.G. M. Madhavi | Assistant Professor, BS&H | Member |
| Mr.V. Ramachandra Babu | Assistant Professor, BS&H | Member Secretary |
| Sri.V. Gurappa Naidu | Technician | Member |