

GRIEVANCE REDRESSAL POLICY



SREE VIDYANIKETHAN ENGINEERING COLLEGE **(AUTONOMOUS)**

(Approved by AICTE, Accredited by NBA, New Delhi and NAAC, Bengaluru)

Affiliated to JNTUA, Anantapuramu)

Sree Sainath Nagar, A. Rangampet, Chandragiri Mandal,
Chittoor Dist., Andhra Pradesh – 517 102

www.vidyanikethan.edu

Students' Grievance cell

Introduction

The Student's Grievance Cell promotes and maintains congenial academic environment for student happy and comfortable stay on campus. The grievances include ragging, bullying, misbehavior, misconduct, gender bias and sexual harassment.

Objectives:

- To provide value for services for which the students are entitled.
- To make employees responsive and accountable while complying with practices and procedures pertaining to students
- To ensure effective and speedy solution for student representations and grievances

Functions

- Redressal of Students' Grievances as per the nature of them
- To co-ordinate between students and Departments / Sections to redress the grievances
- The Head of the Institution is the final and competent authority to take decisions on the redress of the student representations

Students' Grievance Procedure

- The student's grievances are collected by the HoD and forwarded to the Principal.
- The Principal forwards the representation to the redressal committee for thorough study/enquiry and seek their recommendations.
- Based on the recommendations of the Committee the principal takes appropriate action to resolve the issue.
- Documentation is made for the entire process and recorded.

Exclusions from the purview of the committee

Decisions of the Academic Council / Board of studies and other academic / administrative committees constituted by the college; award of scholarships / fee concessions / awards / medals; Discipline Rules and code of conduct; admissions and policy and assessments and examinations

Composition of the Committee:

- The committee is headed by a senior professor
- Representation of women member of faculty is mandatory
- One senior non-teaching members is also made part of the Committee