

# GRIEVANCE REDRESSAL POLICY



## **SREE VIDYANIKETHAN ENGINEERING COLLEGE (AUTONOMOUS)**

(Approved by AICTE, Accredited by NBA, New Delhi and NAAC, Bengaluru)

Affiliated to JNTUA, Anantapuramu)

Sree Sainath Nagar, A. Rangampet, Chandragiri Mandal,  
Chittoor Dist., Andhra Pradesh – 517 102

[www.vidyanikethan.edu](http://www.vidyanikethan.edu)



*P. C. Chalapathi*  
PRINCIPAL

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Chittoor (Dist.) - 517 102, A.P., INDIA:

## **Students' Grievance cell**

### **Introduction**

The Student's Grievance Cell promotes and maintains congenial academic environment for student happy and comfortable stay on campus. The grievances include ragging, bullying, misbehavior, misconduct, gender bias and sexual harassment.


### **Objectives:**

- To provide value for services for which the students are entitled.
- To make employees responsive and accountable while complying with practices and procedures pertaining to students
- To ensure effective and speedy solution for student representations and grievances

### **Functions**

- Redressal of Students' Grievances as per the nature of them
- To co-ordinate between students and Departments / Sections to redress the grievances
- The Head of the Institution is the final and competent authority to take decisions on the redress of the student representations



  
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## **Students' Grievance Procedure**

- The student's grievances are collected by the HoD and forwarded to the Principal.
- The Principal forwards the representation to the redressal committee for thorough study/enquiry and seek their recommendations.
- Based on the recommendations of the Committee the principal takes appropriate action to resolve the issue.
- Documentation is made for the entire process and recorded.

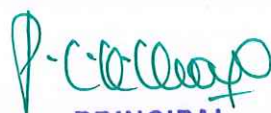
## **Exclusions from the purview of the committee**

Decisions of the Academic Council / Board of studies and other academic / administrative committees constituted by the college; award of scholarships / fee concessions / awards / medals; Discipline Rules and code of conduct; admissions and policy and assessments and examinations

## **Composition of the Committee:**

- The committee is headed by a senior professor
- Representation of women member of faculty is mandatory
- One senior non-teaching members is also made part of the Committee



  
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